

# WHERE TO GO FOR INFORMATION

## The Department of Human Resources & Office of Financial Management

### The Department of Human Resources

Phone: 913/715-1400  
Fax: 913/715-1419  
Web: <http://hr.jocogov.org>

#### Services provided include:

- Employee Relations
- Employment
- Classification and Compensation
- Organizational Learning and Development

### OFM-Benefits

Phone: 913/715-0700  
Fax: 913/715-0577  
Web: <http://ofm.jocogov.org/defaultbenes.htm>  
Email: [OFM-Benefits@jocogov.org](mailto:OFM-Benefits@jocogov.org)

### OFM- Risk Management

Phone: 913/715-0603  
Fax: 913/715-2456  
Web: <http://ofm.jocogov.org/risk.htm>  
Email: [OFM-RiskManagement@jocogov.org](mailto:OFM-RiskManagement@jocogov.org)

## HEALTH BENEFITS

### Blue Cross & Blue Shield of Kansas City Group Plan #11823000

Customer Service: 816/395-3364  
or 866/242-1487  
Web: [www.bcbskc.com](http://www.bcbskc.com)

#### EXPRESS SCRIPTS (mail in Rx service)

Customer Service: 888/218-2579  
Web: <http://www.express-scripts.com>

### Delta Dental: Group Plan #90503

Customer Service: 800/234-3375  
Web: [www.deltadentalks.com](http://www.deltadentalks.com)

### Vision Service Plan & Access Vision Discount Plan Group Plan #12062509

Customer Service: 800/877-7195  
Web: [www.vsp.com](http://www.vsp.com)

### Employee Assistance Program (EAP)

Phone: 913/982-8398 or 800/982-8398  
Company code: JOCO

## RETIREMENT BENEFITS

### KPERS AND KP&F

Customer Service: 888/275-5737  
Acct Rep: 913/715-0568  
Web: [www.kpers.org](http://www.kpers.org)

### START Plan - ING Group Plan #666813/666814

Local Plan Representatives:  
Julie West, [Julie.West@ingfa.com](mailto:Julie.West@ingfa.com)  
Wendy Prestwood, [Wendy.Prestwood@ingfa.com](mailto:Wendy.Prestwood@ingfa.com)  
Marisa Brown, [Marisa.Brown@ingfa.com](mailto:Marisa.Brown@ingfa.com)  
Local Office: 913/661-3797  
or 800/814-1643  
National Customer Service: 800/584-6001  
Web: [www.ingretirementplans.com/custom/joco](http://www.ingretirementplans.com/custom/joco)

## LIFE AND SHORT TERM DISABILITY INSURANCE

### Standard Insurance Basic & Voluntary Life Group Plan #641081

Customer Service: 800/628-8600

### Standard Insurance Short Term Disability Group Plan #641081

Customer Service: 800/368-2859