

## WHERE TO GO FOR INFORMATION

### The Department of Human Resources & Office of Financial Management

#### The Department of Human Resources

Phone: 913/715-1400  
Fax: 913/715-1419  
Web: <http://hr.jocogov.org>

#### Services provided include:

- Employee Relations
- Employment
- Classification and Compensation
- Organizational Learning and Development

#### OFM-Benefits

Phone: 913/715-0700  
Fax: 913/715-0577  
Web: <http://ofm.jocogov.org/defaultbenes.htm>  
Wellness U Web: <http://wellnessu.jocogov.org>  
Email: [OFM-Benefits@jocogov.org](mailto:OFM-Benefits@jocogov.org)

#### OFM- Risk Management

Phone: 913/715-0603  
Fax: 913/715-2456  
Web: <http://ofm.jocogov.org/risk.htm>  
Email: [OFM-RiskManagement@jocogov.org](mailto:OFM-RiskManagement@jocogov.org)

### HEALTH BENEFITS

#### Blue Cross & Blue Shield of Kansas City Group Plan #11823000

Customer Service: 816/395-3364  
or 866/242-1487  
Web: [www.bcbskc.com](http://www.bcbskc.com)

EXPRESS SCRIPTS (mail in Rx service)  
Customer Service: 888/218-2579  
Web: <http://www.express-scripts.com>

#### Delta Dental: Group Plan #90503

Customer Service: 800/234-3375  
Web: [www.deltadentalks.com](http://www.deltadentalks.com)

#### Vision Service Plan & Access Vision Discount Plan Group Plan #12062509

Customer Service: 800/877-7195  
Web: [www.vsp.com](http://www.vsp.com)

#### Employee Assistance Program (EAP)

Phone: 913/982-8398 or 800/624-5544  
Company code: JOCO

### RETIREMENT BENEFITS

#### KPERS AND KP&F

Customer Service: 888/275-5737  
Web: [www.kpers.org](http://www.kpers.org)

County Contact - Payroll Division: 913/715-0568

#### START Plan - ING Group Plan #666813/666814

Local Plan Representatives:  
Julie West, [Julie.West@ingfa.com](mailto:Julie.West@ingfa.com)  
Sheri Birdsell, [sheri.birdsell@ingfa.com](mailto:sheri.birdsell@ingfa.com)  
Marisa Brown, [Marisa.Brown@ingfa.com](mailto:Marisa.Brown@ingfa.com)  
Local Office: 913/661-3797  
or 800/814-1643  
National Customer Service: 800/584-6001  
Web: [www.ingretirementplans.com/custom/joco](http://www.ingretirementplans.com/custom/joco)

### LIFE AND SHORT TERM DISABILITY INSURANCE

#### CIGNA Insurance Basic & Voluntary Life Group Plan #FLX - 963061

Customer Service: 800/557-7975

#### CIGNA Insurance Short Term Disability Group Plan #VDT - 960520

Customer Service: 800/557-7975